



## CHENANGO, DELAWARE, MADISON, OTSEGO

United Way of Mid Rural New York Annual Report 2024

**Prepared By:** Elizabeth Monaco

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www.uwmrny.org

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#### March 2025

Dear Communities of Chenango, Delaware, Madison and Otsego Counties:

First, thank you for a wonderful 2024! It was our first full year being a merged United Way and we enjoyed getting to know our new counties and meeting people, companies and agencies across our new areas. One of our favorite successes of 2024 was our Day of Action held on June 21, 2024. This National Day of Service, recognized by United Way Worldwide, gave us an opportunity to involve all four of our counties in volunteer efforts to create impact at the local level. Throughout the weeks leading up to June 21st, we collected more than 5,000 personal hygiene items from hundreds of employees and individuals and on the Day of Action we sorted and packed the items for middle schools, food pantries and soup kitchens. On the Day of Action, we also worked with more than 100 volunteers to pack more than 10,000 dental kits for elementary school children in Otsego, Delaware and Chenango Counties. It was a fantastic day and one that truly demonstrated the meaning of community in our region. Our plan for 2025 is to do it again, on an even larger scale.

#### Fall 2024 Campaign

Our fall 2024 campaigns saw dollars generated in all four counties and despite the continued challenges inflation, more than \$547,238 was raised across our footprint. This year, we were given the opportunity to do more in-person presentations than we have in the last few years and speak with more employees than we have since the COVID pandemic began.

For this year, donors had the opportunity to designate to their local county (Chenango, Delaware, Madison or Otsego) or designate their dollars to our umbrella organization to meet all of the needs of our four-county region by giving their donation to the United Way of Mid Rural New York. In Chenango County, donors contributed \$220,316. In Delaware County, donors contributed \$10,484. In Madison County, donors contributed \$39,010. In Otsego County, \$22,401. However, most donors chose not to designate their donations to an individual county, in the amount of \$255,026, but instead gave their contribution to the United Way of Mid Rural New York. This amount will be used to benefit the needs across all the counties.

#### 2024 Funded Program Performance Outcomes

As part of this year's 2024 annual report, we are again pleased to provide you with performance outcomes for most of the programs that received United Way funding last year. Because of your very generous donations, we are happy to report that measurable results have been achieved across all three areas of focus in our community- financial stability, education and health- and that many people's lives were impacted because of your contributions.

From the bottom of my heart, thank you for continuing to believe in the important work that the United Way of Mid Rural New York does in your community. You continue to inspire me and to hold us ALL up.

*Elizabeth* Elizabeth Monaco, Executive Director

#### United Way of Mid Rural New York

### 2024 Board of Directors

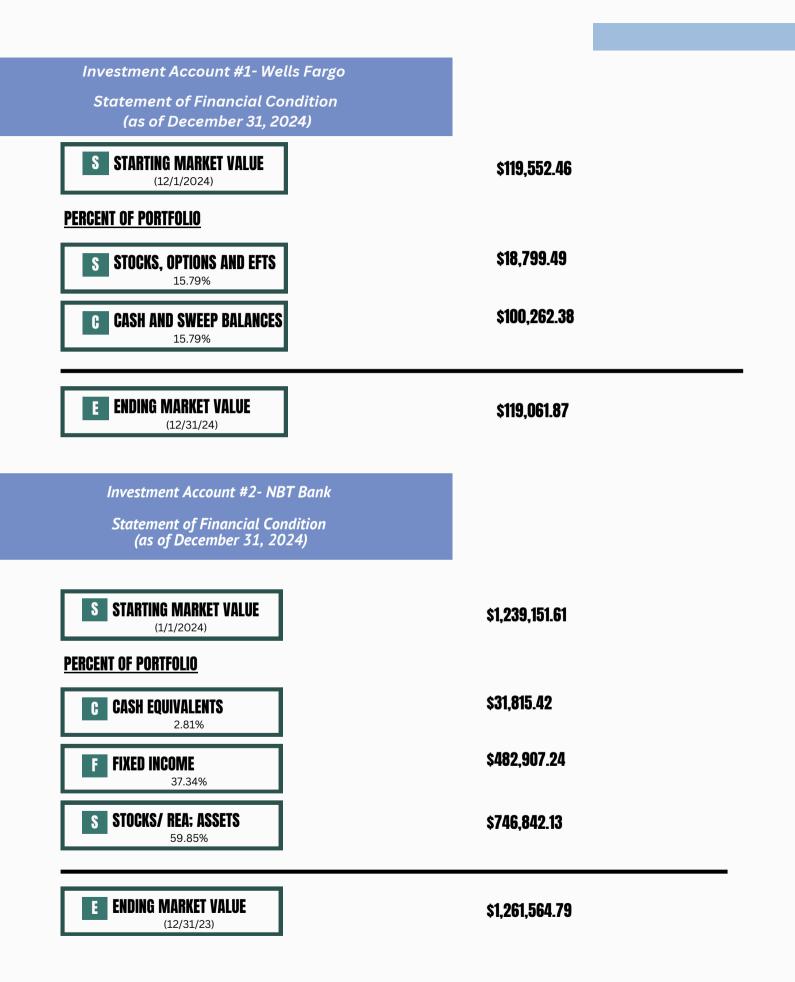
Term	Officer	Name	Company
2019-2021, 2022-2024		John Watt	NBT Bank
2019-2021, 2022-2024	Secretary	Marcia Watt	Retired, Attorney
2020-2022, 2023-2025	Chair	Jennifer Telesky	NBT Bank
2020-2022, 2023-2025	Treasurer	Annette Burns	NBT Bank
2020-2022, 2023-2025		Katie Conron	The Mid York Press, Inc.
2021-2023, 2024-2026	Vice Chair	Shelly Bartow	Delaware Opportunities
2022-2023, 2024-2026		Ethan White	Hood Ice Cream
2021-2023, 2024-2026		Amanda Holland	SUNY Delhi
2022-2024, 2025-2027		Tracey Porack	UHS/Chenango Memorial Hospital
2022-2024, 2025-2027		Matthew Lake	The Hartford Insurance Group
2022-2024, 2025-2027		Kelly Ames	Fidelis
2023-2025, 2026-2028		Jerri Webb	Frontier
2024-2026, 2027-2029		Melissa Lusby	NYCM
2024-2026, 2027-2029		Allison Yacano	Chenango County Planning Dept.

#### Fall 2024 Campaign Results- By County

Fall 2024	<u>Chenango</u>	Delaware	Otsego	Madison	UWMRNY	Total
Campaign \$						
Raised	\$220,316	\$10,484	\$22,401	\$39,010	\$255,026	\$547,238

			December 2024
UWMRNY	2024 Budget	<u>% YTD</u>	Actual
Payroll	168,096	103%	\$19,588
rayion	100,030	105%	\$19,500
Health Insurance	21,237	101%	\$1,732
SIMPLE IRA Retirement	5,043	166%	\$1,055
FICA	13,448	97%	\$1,469
Payroll Expense	1,600	87%	\$121
Group Life and Disability	800	70%	\$0
Total Employee Benefits	42,128	106%	\$4,377
Total Employee Expenses	210,224	103%	\$23,965
NYS Disability Insurance/Arch	1,300	90%	\$0
Director's & Officer's Liability Insurance	1,300	90%	\$0
Business Owners Insurance	1,200	133%	\$0
Technology	5,000	146%	\$0
Audit	16,000	100%	\$16,000
Interest from Savings	10,000	10070	\$10,000
Miscellaneous and Other	750	79%	\$0
Rent	14,620	101%	\$1,225
Utilities	2,500	170%	\$624
Repairs & Maintenance	600	0%	\$0
Donation Tracker Annual Maintenance	1,900	161%	\$0
Books & Subscriptions	750	49%	\$0
Office Supplies	1,500	95%	\$108
Copier Lease	1,700	107%	\$0
Postage Supplies	1,600	139%	\$275
Telephone/Internet/Cell Phones	5,200	102%	\$355
Dues/Professional Memberships	12,000	63%	\$60
Office Expenses	67,820	101%	\$18,647
Mileage Reimbursements	5,000	81%	\$144
Conferences, Trainings and Meetings	4,000	12%	\$0
Staff Expenses	9,000	48%	\$144
Advertising	2,500	39%	\$200
Misc Campaign	250	0%	\$0
Supplies and Printing	6,000	116%	\$0
Campaign Expenses	8,750	91%	\$200
	-		

The Better Business Bureau (BBB) Wise Giving Alliance Standards for Charity Accountability (2024) recommends that at least 65% of an organization's total expenses in the last fiscal year were directed to program services and that no more than 35% of related contributions were spent on fundraising. For the United Way of Mid Rural New York, programs and services expenses total 71.4%, fundraising expenses total 12.8% and administrative costs total 15.8% of the complete annual operating budget. These percentages are well within the recommended allowance for a nonprofit considered to be meeting standards of strong financial management.



Focus Area & Allocation	Agency - Program	2024 Outcomes
Education \$20,000	Dolly Parton Imagination Library Program	In 2024, this early literacy program enrolled 281 new children aged birth through 5 years for a total of 1,510 children served in 2024. Book recipients report that their children ask to be read to 37% more often than non-recipients. Local collected data indicates that children receiving the Dolly Parton books score 19% higher on their kindergarten entrance exams than the next highest group and 42% higher than the group with the least books in the home.
Education \$19,482	The Place - KIDS Program	In 2024, this program served 50 kids in their after- school program. Of the 40 students that granted permission to collect report card grades, 80% of these children demonstrated an increase in school performance due to the program's academic assistance. Of the 85 children enrolled in the Too Good for Violence program, 79% demonstrated an increase in positive behavior and conflict resolution skills.
Education \$16,619	The Place - Chenango Youth Philanthropy Council (YPC) Program	In 2024, this program served 40 students from the Norwich, Sherburne-Earlville and Unadilla Valley High Schools. 35 of the students learned to identify key community issues and improve their leadership skills by learning about the nonprofit community and local needs.
Education \$15,299	Camp Fiver - Educational Support Program	96% of at-risk youth participated in Camp Fiver program during the summer of 2024. Youth participated in literacy development, college access programming, or post-HS transition curriculum depending on their age. 100% of participants had 3 or more 1 on 1 sessions with staff.
Income \$7,554 Income \$19,064	Liberty Resources - Help Restore Hope Freedom Fund Catholic Charities - Roots & Wings	In 2024, this program assisted 85 victims of domestic violence and sexual assault with urgent needs. In 2024, this program enrolled 109 new families in the Food Sense program and 184 new referrals were made to other community programs to increase client access to services (including SNAP, Fidelis health insurance, WIC and Care Coordination). All families in this program work with a Navigator to coordinate their services.

Focus Area	Agency - Program	2024 Outcomes
& Allocation		
Income	American Red Cross -	In 2024, this program responded to 21 disaster
\$7,755	Disaster Services and	incidents and provided direct financial assistance to
	Preparedness	support the immediate needs of 83 individuals, such
		as food, clothing, medication refills and temporary
		shelter.
Health	Chenango Health Network -	In 2024, this program helped 45 individuals obtain
\$18,707	Prescription Assistance	long term and one-time prescribed medicines by
	Program	enrollment in pharmaceutical manufacturer
		sponsored patient assistance programs and providing
		discount prescription cards.
Education	Madison Rural Health	In 2024, this program trained 467 individuals in either
\$15,037	Council- Mental Health First	adult, youth or teen mental health first aid curriculum.
	Aid	Participants have learned the warning signs of mental
		health crisis and substance use in both crisis and no
		crisis situations.
Income	Blessings in a Backpack-	In 2024, 135 children received weekly backpacks of
\$4,286	Greene Schools	shelf stable food to take home to assist with family
		food instability.
Health	2-1-1 Information and	In 2024, the Susquehanna River Region 2-1-1 call
\$500	Referral Hotline	center received 818 calls from Chenango County
		residents regarding multiple needs. Approximately
		32% of these needs were related to
		housing/homelessness and 55% were related to
		hunger and food insecurity.
Health	Catholic Charities - Options	In 2024, 23 clients received virtual or in-person
\$17,809	Counseling Program	counseling and 13 increased their level of functioning.
Health	Chenango Health Network -	In 2024, this program assisted 59 individuals dealing
\$18,324	Financial Assistance Program	with cancer with funds for medical co-pays, supplies
	for Cancer Patients	and travel/lodging expenses to and from medical
		appointments, which helped them to avoid delays of
		treatment and reduced patient accumulated debt.
		Referrals were also provided for additional needed
	r li pi i fochu	services.
Health	Family Planning of SCNY -	In 2024, 461 patients were seen. 102 Pap tests were
\$19,526	Access to Health Care	performed. 649 STI tests were performed. 180 clinical
	a	breast exams were performed.
Education	Cornell Cooperative	In 2024, 16 children participated in 8 virtual Kids in the
\$7,185	Extension- Grow, Cook Serve	Kitchens cooking classes to learn about healthy eating
Education	Nutritional Program	skills. 7 adult cooking workshops were also held.
Education	Cornell Cooperative	In 2024, 4,220 pounds of fresh produce were
\$17,619	Extension - Grow, Cook,	gleaned/grown from the local community and
	Serve Program	donated to 9 Chenango County food pantries and
		soup kitchens. 89 individuals attended 9 cooking
	ļ	classes.

Focus Area	Agency - Program	2024 Outcomes
& Allocation		
Education \$7,409 Health \$13,849	Norwich Family YMCA – Camp Thompson Rural Health Network of SCNY - Get There- Connection to Care	In 2024, funds were used to assist with transportation to summer camp. 137 students attended camp because of this additional available busing. 78% of families stated they used camp for their summer daycare. In 2024, 189 unique individuals were assisted with mobility management-transportation information, instruction and assistance- so that they would
		understand the available resources. Of them, 60 received paid transportation to essential health related services.
Other	Community Impact Team Initiatives - Chenango Dental Task Force, Chenango Micro Loan Program	<ul> <li>In 2024:</li> <li>Chenango Micro Loan Project (CMLP) gave 13 low-income, working clients a zero-interest loan to assist with emergency car repairs, medical expenses and housing expenses.</li> <li>Dental kits (toothbrush, toothpaste and dental floss were provided to all elementary school children in Chenango County through the schools in 2024 (approximately 3,200 children grade K-5)</li> </ul>
Total 2024 Allocations \$226,032		

2024 Chenango County Funded Program Chenango County Allocations and Outcomes (Cont.)

Education	Cazenovia Community	In 2024, classroom support was provided through the
	Preschool Center-	
\$5,495		addition of a teacher aid to assist with two special needs students.
	Day Care Program	needs students.
Education	Oneida Area Day Care-	In 2024, 25+ children received early education to
\$2,747	Day Care Program	improve their cognitive, social/emotional, physical and language skills.
Income	Church on the Rock-	In 2024, 362 people reduced their food insecurity by
\$2,873	Food Pantry	receiving a food distribution through the food pantry.
Health	Heritage Farm- Day	In 2024,
\$4,407	Habilitation	
Education	Celebrations Children's	In 2024, 20 fire alarms and 2 rolling cribs were
\$3,396	Center- Day Care Program	replaced to improve the safety and evacuation time of
		this childcare center in the event of an emergency.
Income	Madison Community Action	In 2024,
\$5,955	Program (CAP)- Unmet Client	
	Needs Program	
Income	Karing Kitchen-	In 2024, 18 new individuals signed up for the Food
\$3,894	Food Sense Program	Sense program to assist in their food insecurity.
Education	Madison Children's Camp-	In 2024,
\$5,660	Camp Lookout	
Income	Liberty Resources - Help	In 2024, this program assisted 85 victims of domestic
\$5,859	Restore Hope Freedom Fund	violence and sexual assault with urgent needs.
Health	Madison County Hospice-	In 2024, 282 children received one-on-one grief
\$3,578	Children's Bereavement	counseling, and 33 children attended support groups
	Program	on loss.
Education	Madison Rural Health	In 2024, this program trained 632 individuals in either
\$5,850	Council- Mental Health First	adult, youth or teen mental health first aid curriculum.
	Aid	Participants have learned the warning signs of mental
		health crisis and substance use in both crisis and non-
		crisis situations.
Income	Legal Aid- Consumer	In 2024, one client was assisted with bankruptcy and
\$4,349	Protection Program	high debt.
Other	Community Impact Team	In 2024:
	Initiatives - Madison Micro	<ul> <li>Madison Micro Loan Project (CMLP) gave 1</li> </ul>
	Loan Program	low-income, working client a zero-interest loan to
		assist with emergency car repairs, medical expenses
		and housing expenses.
Total 2024		
Allocations		
\$54,567		

& AllocationIncomeIncomeFamily Service Association- Employment to TransportationIn 2024, this program assisted 19 clients with transportation items needed for employment, such as car repairs, gas cards, bus passes and other items.IncomeOpportunities for Otsego- Emergency Housing Assistance ProgramIn 2024, this program served 110 individuals in need of emergency shelter and 323 clients accessed the 24- hour hotline for basic need assistance and referral.HealthOpportunities for Otsego- Building Healthy FamiliesIn 2024, this program served families of 36 children by connecting the family to a pediatrician, providing the family with prenatal and parenting education and screening the family to a pediatrician, providing the family with prenatal and parenting education and screening the family to a sol disaster incidents and provided direct financial assistance to support the immediate needs of 101 individuals, such as food, clothing, medication refills and temporary shelter.Education \$3, 397Rural Health Network of ScNY- Expanding Farm to School Through NY Thursdays ProgramIn 2024, an average of 3,036 students ate meals offered through the program on NY Thursdays at six local school districts and 1,143 students participated in school taste tests.Education \$4,5,661FORDO/Oneonta Teen Center - Adulting 101In 2024, 211 teen participants learned life skills to build their self-esteem and gain conflict resolution skills while remaining sober.Education \$5,238Family Planning-Access to Healthcare for Delaware CountyIn 2024, 221 unduplicated patients were seen. There were 56 pap tests, 127 clinical breast exams, 245 STI tests, and 35 HIV tests provided.	Focus Area	Agency - Program	2024 Outcomes
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18% had abnormal results that warranted further	\$5,238	Healthcare for Delaware	were 56 pap tests, 127 clinical breast exams, 245 STI
		County	tests, and 35 HIV tests provided. Of the 56 pap tests,
testing.			18% had abnormal results that warranted further
			testing.

Focus Area	Agency - Program	2024 Outcomes
& Allocation		
Health	Family Planning- Access to	In 2024, 3,424 patients were seen. There were 667
\$7,095	Healthcare for Otsego County	pap tests, 1,116 clinical breast exams, 3,953 STI tests,
		and 573 HIV tests provided. Of the 667 pap tests, 26%
		had abnormal results that warranted further testing.
Health	FORDO/Fund a Future	In 2024, 136 individuals received warm clothing and of
\$5,813	Backpack Program	these 87% then engaged in recovery support services
		and received referrals to additional services
Health	Rural Health Network of	In 2024, 77 unique residents of Otsego and Delaware
\$5,645	SCNY- Get There Connection	Counties received transportation information,
	to Care	instruction, and assistance, allowing them to better
		know the available resources. 13 unique residents
		received short term referral assistance.
Health	2-1-1 Information and	In 2024, the Susquehanna River Region 2-1-1 call
\$500	Referral Hotline	center received 292 calls from Delaware County
		residents and 171 calls from Otsego County regarding
		multiple needs. Approximately % of these needs were
		related to housing/homelessness and 55% were
		related to hunger and food insecurity.
Education	Dolly Parton Imagination	In 2024, this early literacy program enrolled 112 new
\$10,000	Library Program	children aged birth through 5 years for a total of 1,204
		children served in 2024. Book recipients report that
		their children ask to be read to 37% more often than
		non-recipients. Local collected data indicates that
		children receiving the Dolly Parton books score 19%
		higher on their kindergarten entrance exams than the
		next highest group and 42% higher than the group
		with the least books in the home.
Other	Community Impact Team	In 2024:
	Initiatives – Delaware-Otsego	<ul> <li>Delaware-Otsego Micro Loan Project (MLP)</li> </ul>
	Dental Task Force,	gave 4 low-income, working clients a zero-
	Delaware/Otsego Micro Loan	interest loan to assist with emergency car
	Program	repairs and housing expenses.
		<ul> <li>Dental kits (toothbrush, toothpaste and</li> </ul>
		dental floss were provided to all elementary
		school children in Otsego and Delaware
		Counties through the schools in 2024
		(approximately 6,500 children grades K-5)
Total 2024		
Allocations		
\$68,207		

## 2024 Red Feather Society Leadership Giving Circle for The United Way of Mid Rural New Yorks and Platforms



American Legion #189	The Employees of M&T Bank
Neil and Linda Bartle	The Employees of Madison County
Helen Beale	The Employees of Madison Rural Health Council
The Employees of Blueox Energy Products and Services	Robert and Linda Marshman
The Employees of Chenango County	In Memory of Fred Miers
The Employees of Chenango Health Network	The Employees of Norwich City Schools
The Employees of Commerce Chenango	Michael Powel
The Employees of Family Planning	The Employees of Norwich City Schools
The Employees of Heritage Farms	Michael Powel
David B. Emerson	Brian Renfrow
Gregory Fuller	Mr. and Mrs. William H Schaefer
Rebecca Hargrave and Christopher Sprague	The Stagnaro-Gnomes Family
The Employees of Hartwick College	Thomas Genese MD MBA CEP FACP
In Memory of Fred Miers from Sally & Peter Miers	Roy & Laura Fuller

We make every effort to recognize each contribution accurately and apologize if by error, we have inaccurately listed or omitted any contributors from the list above.

## 2024 Red Feather Society Leadership Giving Circle for The United Way of Mid Rural New Yorks and Platforms

# \$1,000-\$2,999

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David and Mary Lou Eddy	Richard & JoAnn Mirabito & Family

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# \$3,000-\$9,999

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NYCM and Employees	
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# With Special Thanks in 2024

It takes a village to make a true difference.

Achieve **Chrissy Arnold** Ella Bakula-Rusk **Brian Burton Community Foundation for South Central New York** Maggi Daigle **Tylena Daniels Delaware Opportunities** John Emge **Empire Cornhole GHS Federal Credit Union Bekky Hargrave Hidden Springs Brewery** Hometown Oneonta **Barb Korver** Joyce Lawson Virginia Lee Peter Lennon Prof. Li Luo Sarah Nasaka Prof. Susan Navarette **Norwich Family YMCA** NYCM **Central New York Community Foundation** Chobani Jane Clement **Community Bank** Lindsay & Olive B. O'Connor Foundation **Oneonta Country Club Krista Porter Ray Pucci** Rob Ray Sean Lewis SFCU **Steve Salvatore** The Sherburne News **Snyder Communications** John Stafford Jennifer Telesky **Visions Federal Credit Union** Lynne Walton Marcia Watt **Sharon Wilson** Lisa Young Marisa Zarcone Joyce Zummo

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